





mekong blue

STUNG TRENG WOMEN'S DEVELOPMENT CENTER (SWDC) PO BOX 9500, Stung Treng Province, Cambodia

TEL: +855 12 609 730 E-MAIL: [chan@Mekongblue.com](mailto:chan@Mekongblue.com) WEB: [www.Mekongblue.com](http://www.Mekongblue.com)

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## **PURCHASE TERMS AND CONDITIONS**

It is with great delight that Stung Treng Women's Development Center (SWDC) is supplying you with our Mekong Blue silk products. We hope they bring you much pleasure and we appreciate your support of our SWDC project.

Our Purchase Terms and Conditions are to be read and signed when placing your first purchase order. These Terms and Conditions are then binding for all following orders placed.

If we are communicating through the internet, please confirm your acknowledgement and confirmation of the below Terms and Conditions in writing through a reply email and if possible please send a signed copy through to our above PO BOX postal address.

We value all of our customers and work to create a fair outcome for our project and our customer. If you require any further discussion about any of our Terms and Conditions please do not hesitate to contact us.

### **SWDC MEKONG BLUE PURCHASE TERMS & CONDITIONS**

Upon confirmation of purchase order SWDC account details will be sent and 50% payment of total \$ per order is required. Remaining 50% is to be paid into our SWDC account within 14 days of receiving order.

All international shipping costs (and insurance) are paid for by the buyer.

In country shipping is paid for by SWDC unless other arrangements are made.

Any delays in delivery the buyer will be informed of in advance. SWDC does not accept any penalty for delays experienced due to the shipping company difficulties.

Mekong Blue product design, color and pattern are the property of SWDC. They may not be knowingly bought or sold for reproduction purposes.

Original designs ordered by customers are treated as exclusive and all reasonable effort is made by SWDC to protect designs in Cambodia.

Mekong Blue products may not be relabeled unless prior arrangement is made with SWDC.

Price rises will occur due to inflation and reasonable effort will be made to inform and discuss these with all customers.

The SWDC and Mekong Blue names, trademarks and logo's may not be used in anyway unless prior agreement has been made directly with SWDC management staff.

Customers please note, Mekong Blue silk products are 100% handcraft, we use no machinery in the process of producing our silk and use natural 100% silk fibers, natural German dyes and weave on traditional hand looms. Great care and dedication goes into creating consistently high quality products however occasionally small naturally occurring inconsistencies may be experienced in this method of weaving production.

SWDC has the right to pull any purchase order from production if any of these terms and conditions are broken or for any other reasonable cause.

If these terms and conditions are reviewed or updated and we will make all reasonable effort to keep you informed. If you wish to inquire about an adaptation or addition to these terms and conditions, please do not hesitate to contact us.

**Please sign and date below. Thank you.**

**Name/ Business** \_\_\_\_\_



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**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_